



EU Legal Guarantee Notice & GARAN Label **User Guide**

PrestaShop module · Version 1.2.6 · Compatible with PrestaShop 1.6.1 to 9 · PHP 7.1 or later

The official EU guarantee notice **in your shop, in your customer's language**

From 27 September 2026 traders selling goods to consumers in the European Union must inform them about the legal guarantee of conformity with a harmonised notice, and show a harmonised label (GARAN) when the producer offers a commercial guarantee of durability longer than two years. Both formats are set by Directive (EU) 2024/825 and Commission Implementing Regulation (EU) 2025/1960.

This module shows the **official files published by the European Commission**, unchanged, in the 24 official EU languages: on the product page, in the cart, in the payment step before the order is placed (at the top of the step or directly above the order button), in the footer, on a dedicated page and in the order confirmation email. It also draws the GARAN label of each product from the official template.

This guide describes version 1.2.6. Besides the notice and the label, the module lets you enter the GARAN data once per manufacturer, import and export it as CSV, set it per combination, hide the blocks from business customers, keep a record of what each customer was shown with every order, choose the look and the position of the label and of the notice on the product page, and check your product texts with a scanner.

Your decision, your responsibility. The module displays the official notice and label where you choose. Which positions to use, and the GARAN data you enter for each product, remain your responsibility as a seller: check your setup with your legal advisor.

1. Installation

1. In the back office go to **Modules → Module Manager → Upload a module** and select the module ZIP.
2. Once installed, click **Configure** and then **Go to configuration**. The settings are also in the menu **Modules → Legal guarantee (EU)**.

Right after the installation the notice is already active: a compact block on the product page, in the cart and in the payment step, a link in the footer, and the notice in the order confirmation email. No GARAN label is shown until you fill it in on a product.

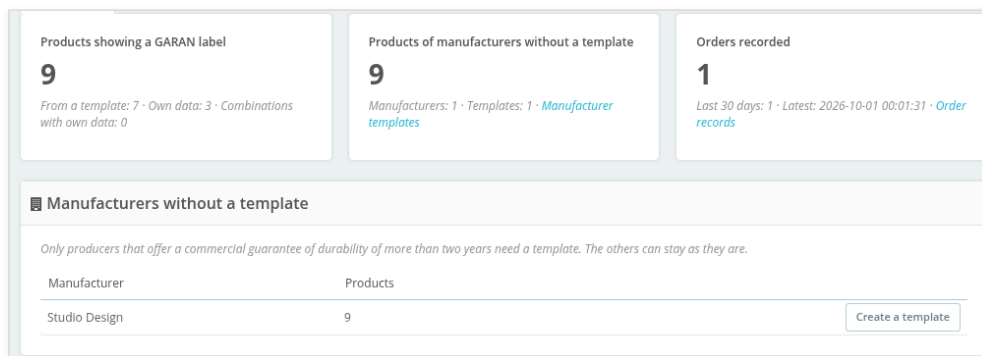
Updates are automatic. Updates are included. Development domains (`.local` , `.test` , `localhost`) are always allowed. When a new version is available it is shown right inside the module.

Server requirement. The GARAN label images are drawn on your server with the PHP GD extension and FreeType, which almost every host provides. If something is missing, the settings page says so at the top.

2. Configuration · step by step

At the top of the module page there are seven tabs:

- **Summary:** the overview. How many products show a GARAN label and where the data comes from (manufacturer template or own data), the manufacturers still without a template, and the orders recorded.
- **Settings:** where the notice is shown, the confirmation email, business customers and the order records (this section).
- **Appearance and positions:** form, look and position of the label and of the notice on the product page (section 7).
- **Manufacturer templates:** the GARAN data once per manufacturer (section 4).
- **CSV import and export** (section 5).
- **Order records** (section 10).
- **Text scanner** (section 11).



The Summary tab: labels shown, manufacturers without a template, orders recorded

Legal guarantee notice

- **Show on the shop:** the master switch for everything the module shows on the shop and adds to emails.
- **Positions:** product page, cart page and payment step, each with its style. *Compact* shows the official heading of the notice: one click opens the full notice in a window. *Extended* shows the full notice in the page.
- **Checkout: directly above the order button:** the notice and the GARAN labels of the payment step move from the top of the step to directly above the button that places the order. In Germany, § 312j (2) BGB asks for the information of the GARAN label directly before the order is placed: at installation the option is switched on for the shops that sell in German or deliver to Germany. PrestaShop 8 and 9 themes have a place for it; on PrestaShop 1.7, and on themes without that place, the block is printed under the button and moved above it in the browser. When the option is on and your theme calls neither `displayCheckoutBeforeConfirmation` nor `displayPaymentByBinaries`, a warning under the option tells you: the module then prints the blocks at the end of the page and moves them above the button in the browser, so check the payment step of your shop. If the theme does not call `displayBeforeBodyClosingTag` either, nothing is shown in the payment step while the option is on: switch it off to show the blocks at the top of the step. On a multistore installation, in the context of all shops or of a group, a warning names the shops and groups of shops that have their own value for this option.
- **Footer and header bar:** a link on every page that opens the notice.

- **CMS page:** choose a page (for example your terms of sale) and the full notice is added at its bottom.
- **Dedicated page:** always available, one address per language (for example `/en/legal-guarantee`). You can add it to a menu. Every link falls back to this page when the browser cannot open the window.
- **Text version:** under the official image there is always the same official text as real, resizable text, for screen readers and small screens. You can show it already open.
- **Language versions:** each shop language shows the official version of the same language automatically. You can choose another version for a language, and replace the heading of the compact link with your own words.
- **Version for other languages:** the notice exists only in the 24 official EU languages. A shop language without an official version (for example Catalan or Norwegian) shows the one chosen here.

Legal guarantee notice

Show on the shop
☒ Enabled

Master switch for everything the module shows on the shop and adds to emails.

Positions	Where	Show	Style
	Product page (position)	☒	Compact: official heading, the notice opens on click
	Cart page	☒	Compact: official heading, the notice opens on click
	Checkout, payment step (before the order is placed)	☒	Compact: official heading, the notice opens on click
	Checkout: directly above the order button	☐	The notice and the GARAN labels of the payment step move from the top of the step to directly above the order button, right before the customer places the order. In Germany, § 312j (2) BGB asks for the information of the GARAN label directly before the order is placed. At installation this option is switched on for the shops that sell in German or deliver to Germany. PrestaShop 8 and 9 themes have a place for it (hook <code>displayCheckoutBeforeConfirmation</code>). On PrestaShop 1.7, and on themes without that hook, the block is printed under the button and moved above it in the browser.
	Footer, every page	☒	Link, the notice opens on click
	Header bar, every page	☐	Link, the notice opens on click
	CMS page		None The full notice is added at the bottom of this page.

The Commission guidelines give as examples a link on the product page, in the header or at checkout that opens the full notice on the first click, and the notice in the order confirmation email.

Dedicated page

EN
https://demo.presta365.com/legal-guarantee

IT
https://demo.presta365.com/it/legal-guarantee

Always available. Every link opens this page when the browser cannot show the dialog. You can also add it to a menu.

Text version
☐ Show the text version already open

Under the official image there is always the same official text as accessible, resizable text. On the dedicated page it is always open.

Language versions

Shop language	Official version shown	Custom link text (optional)
English (English) (en)	Automatic: English	
Italiano (Italian) (it)	Automatic: Italiano	

Automatic uses the official version of the same language. The custom link text replaces the official heading in compact links: leave it empty to keep the official wording.

Version for other languages

English

The notice exists only in the 24 official EU languages: a shop language without an official version (for example Catalan or Norwegian) shows this one.

Positions, dedicated page, text version and language versions

Order confirmation email, GARAN label and data

- **Add the notice:** the notice image, the link to the Your Europe page and the full text are added at the end of the email, in the language of the order.
- **Email templates:** `order_conf` is the order confirmation sent by PrestaShop. You can add other templates, separated by commas.

- **Attachments:** the official PDF of the notice and the GARAN label images of the ordered products can be attached, so the customer keeps a copy that does not depend on images loaded from your shop.
- **GARAN labels:** switches the GARAN labels on or off. Form, position and look of the label on the product page are chosen in the Appearance and positions tab (section 7); here you choose whether to show them also in the cart and in the payment step, directly before the order is placed.
- **Uninstall:** the GARAN data of products and combinations, the manufacturer templates and the order records are kept when you uninstall, unless you tick the delete option: in that case they are deleted and cannot be recovered, so export the order records first.

✉ Order confirmation email

Add the notice ☒ Enabled

The notice image, the link to the Your Europe page and the full text are added at the end of the email, in the language of the order.

Email templates

order_conf

Comma separated names. order_conf is the order confirmation sent by PrestaShop.

Attachments and labels

☒ Attach the official PDF of the notice
☒ Show the GARAN labels of the ordered products
☒ Attach the GARAN label images

Attachments keep a copy that does not depend on images loaded from the shop.

🏷 GARAN label

The GARAN label is only for products whose producer offers a commercial guarantee of durability at no additional cost, covering the entire good, for more than two years, and has given you this information. Fill in duration, producer and model with a manufacturer template, with a CSV file, or on each product page (tab Modules), also per combination.

GARAN labels ☒ Enabled

Product page

Form, position and look of the label on the product page: [Appearance and positions](#)

Before the order

☒ In the cart page, with the name of each product
☒ In the payment step, directly before the order is placed

The Directive asks to show the label clearly and directly before the consumer places the order. The labels follow the checkout position chosen above: top of the payment step, or directly above the order button.

⚙ Data

Uninstall ☐ Delete all data on uninstall

GARAN data of products and combinations, manufacturer templates and order records are deleted with the module and cannot be recovered. Export the order records first.

Save

Order confirmation email, GARAN label and data

Click **Save** to apply your changes. On a multistore installation the settings follow the shop context selected in the back office.

Preview in the 24 languages

At the bottom of the settings page the preview shows every display (compact block, link, GARAN label with sample values, nested label, full notice). Pick any of the 24 official languages to check it before your customers see it. The panel above the preview lists the products that already have a GARAN label, with a link to edit each one.

Preview

This is what customers see. On the shop each language shows its own official version; here you can look at any of them.

BG CS DA DE EL **EN** ES ET FI FR GA HR HU IT LT LV MT NL PL PT RO SK SL SV

Compact: product page, cart, checkout

Extended: dedicated page, CMS page

LEGAL GUARANTEE
Minimum two-year legal guarantee protection for goods sold in the European Union. >

Link: footer, header
LEGAL GUARANTEE

GARAN label with sample values



Brand Model 123

5 0-0 365

BG Гаранция от производителя в години | CS Záruka výrobce v letech | DA Producentgarantiens varighed i år | DE Herstellergarantie in Jahren | EL Εγγύηση παραγωγού σε έτη | EN Producer guarantee in years | ES Garantía del productor en años | ET Tootja garantii aastates | FI Tuottajan takuu vuosina | FR Garantie du producteur en années | GA Ráthadócht an tairgeora de réir blianta | HR Jamstvo proizvođača u godinama | HU Gyártói jótállás években | IT Garanzia del produttore in anni | LT Gamintojo garantija metais | LV Ražotāja garantija gados | MT Garanzija tal-produttur f'anni | NL Producentgarantie in jaren | PL Gwarancja producenta w latach | PT Garantia do produtor em anos | RO Garanția producătorului în ani | SK Záruka výrobcu v rokoch | SL Garancija proizvajalca v letih | SV Tillverkarens garanti i antal år

europa.eu/youreurope/commercial-guarantee-durability

Nested GARAN label (opens the full label)



5 GARAN

LEGAL GUARANTEE

Minimum two-year legal guarantee protection for goods sold in the European Union.

Consumers can claim their rights under the legal guarantee of conformity, for example if goods:

- do not match the description;
- do not function as intended.

Sellers are liable for any lack of conformity which existed when the goods were delivered, and which becomes apparent within the legal guarantee period. Sellers in such a situation are required to offer:

- free repair or free replacement;
- in some cases, a price reduction or full reimbursement.

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.



europa.eu/youreurope/guarantees

What to do if you receive non-conforming goods:

- Contact the seller as soon as possible to report the issue;
- Provide proof of purchase, such as a receipt, invoice, or bank statement.

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARAN label representing a **commercial guarantee of durability** offered by the producer at no additional cost and covering the entire good.

europa.eu/youreurope/guarantees [LEGAL GUARANTEE \(PDF\)](#)

> Text version

Preview: compact block, link, GARAN label and full notice

3. GARAN label on a product

Fill in the label only when the producer offers a commercial guarantee of durability at no additional cost, covering the entire good, for more than two years, and has given you this information. Open the product in the back office, tab **Modules**, panel **GARAN label**:

- **Show the GARAN label for this product.**
- **Duration of the guarantee:** whole years from 3 to 99, or half years from 2,5 to 9,5. Write half years with a comma, as they appear on the label (for example 2,5 or 4,5): the Commission guidelines allow half years and no other decimals.
- **Producer (brand or trademark) and Model identifier**, as given by the producer. They are prefilled with the brand and the MPN or reference of the product when available.

Click **Save the GARAN data** (the fields are also saved with the product). The label is drawn from the official template with the prescribed font and shown under the fields. If the producer name and the model identifier are too long to fit on the line of the label, the module asks you to shorten one of them: the font size is fixed by the Regulation.

GARAN label - producer commercial guarantee of durability

Fill this in only when the producer offers a commercial guarantee of durability for this product at no additional cost, covering the entire good, for more than two years, and has given you this information. The label is then shown on the product page, before the order is placed and in the order confirmation email.

Data of this product

☐ Manufacturer template: 3 years, Studio Design

☒ Own data for this product (the template does not change it)

Now applied: the own data of this product. [Open the template](#)

☒ Show the GARAN label for this product

Duration of the guarantee (years)

2,5

Whole years from 3 to 99, or half years from 2,5 to 9,5 written with a comma, as they appear on the label (for example 2,5 or 4,5). The label is only for guarantees longer than two years.

Producer (brand or trademark)

Hummingbird Labs

The producer that offers the guarantee, as it must appear on the label.

Model identifier

HB-TS-01

The model covered by the guarantee, as given by the producer.

Producer address (optional)

12 Park Lane, London

Combinations

A combination without its own data shows the label of the product. Give it its own data when its guarantee is different, or no label when it has none. On the product page the label follows the combination the customer picks.

Combination	GARAN label	Years	Producer	Model identifier
Size - S, Color - White	Same as the product			
Size - S, Color - Black	Same as the product			
Size - M, Color - White	Same as the product			
Size - M, Color - Black	Same as the product			
Size - L, Color - White	Same as the product			
Size - L, Color - Black	Same as the product			
Size - XL, Color - White	Same as the product			
Size - XL, Color - Black	Own data	5	Hummingbird Labs	HB-TS-01-XL

Save the GARAN data

The fields are also saved with the product.

europa.eu/youreurope/commercial-guarantee-durability

The GARAN panel in the Modules tab of the product page

Own data or manufacturer template

If the manufacturer of the product has a template (section 4), the top of the panel shows **Data of this product** with two choices: **Manufacturer template** (the product shows the data of the template) or **Own data for this product (the template does not change it)** (the product keeps its own data). A line (**Now applied**) says what the product shows right now: the manufacturer template, its own data or nothing, for example when you removed the product from the template (choose **Manufacturer template** to link it again). The link **Open the template** opens the template. Data entered on the product always wins over the template.

The optional **Producer address** field holds the address of the producer: it is shown in small print under the label on the product page and in the email, and kept in the order records. If the product has combinations, the panel also contains the table of combinations (section 6).

4. Manufacturer templates

When a manufacturer offers the same guarantee on all its products you do not need to fill in every product: in the **Manufacturer templates** tab you enter the data once per manufacturer. Click **New template** and fill in:

- **Manufacturer:** the manufacturer, chosen among those of the PrestaShop manufacturers list. Manufacturers that already have a template are not listed.
- **Duration of the guarantee (years):** whole years from 3 to 99, or half years from 2,5 to 9,5 written with a comma.
- **Producer (brand or trademark):** as the producer gives it, it is the name written on the label.
- **Producer address:** optional.
- **Validity period (From and To):** optional. The label is shown only between these dates, for example when the producer offers the guarantee for purchases made in a given period. Leave empty for no limit.
- **Criteria:** to activate the template you must confirm that the producer offers the guarantee at no additional cost, for the entire good, for more than two years, and gave you this information.
- **Status** and **Applies to:** the template can be active or not, and apply to all the products of the manufacturer, also those added later, or only to the products you select.

Save and update the products applies the template to the linked products straight away. The model identifier (**Model identifier**) comes from each product: the MPN, or the reference when the MPN is empty (the MPN exists from PrestaShop 1.7.7), and it is updated when you change the MPN or the reference of the product and save it. A product without an identifier, or with an identifier too long to fit next to the producer name on the label, shows no label until you fix it: the module lists them on the template page.

Data entered on a product always wins. The template never overwrites a product that has its own data. **Delete** removes the GARAN data of the products linked to the template; products with their own data keep it.

Manufacturer templates

New template

One template per manufacturer: duration, producer name and address, optional validity period. It applies to all the products of the manufacturer, new ones included, or to the products you select. The model identifier comes from each product (MPN, or the reference when the MPN is empty). A product with its own GARAN data keeps it: the template never overwrites it.

Manufacturer	Status	Years	Producer	Validity	Applies to	Linked products
Graphic Corner	Active	3	Graphic Corner Graphic Corner GmbH, Teststr. 1, 10115 Berlin, Germany	No limit	All products	7 / 9 Own data: 2

EditDelete

Edit template: Graphic Corner

?

Saving updates the products linked to the template. Products with their own GARAN data keep it.

*Duration of the guarantee (years)

Whole years from 3 to 99, or half years from 2,5 to 9,5 written with a comma, as they appear on the label.

*Producer (brand or trademark)

Written on the label, as the producer gives it.

Producer address

Optional. Shown in small print under the label on the product page and in the email, and kept in the order records.

Validity period

From

To

Optional: the label is shown only between these dates, for example when the producer offers the guarantee for purchases made in a given period. Leave both empty for no limit.

The list of templates and the form of a template

At the bottom of the template page, **Products of this manufacturer** lists the products (the first 300) with the state of their data: **Linked** (shows the data of the template), **Own data** (keeps its own), **Removed** (removed from a template that applies to all the products), **No data**, and whether the label is shown (**Shown**). With the buttons **Link the selected products** and **Remove the selected products from the template** you choose which products follow the template. A product removed from a template that applies to all the products stays out of it, also when the product or the template is saved again, until you link it again: with **Link the selected products**, by choosing **Manufacturer template** in its GARAN panel or with `template` in the CSV.

Status
☒ Active: the linked products show the label

Applies to
☒ All the products of the manufacturer, also those added later
☐ Only the products I select

Cancel
Save and update the products

Products of this manufacturer (9)

Linked: the product shows the template data. Own data: the product keeps its own GARAN data, the template does not change it (switch it on the product page, tab Modules). No data: no label.

☐	ID	Product	Reference	Model identifier	GARAN data	Shown	
☐	3	The best is yet to come' Framed poster	demo_6	demo_6	Own data 2,5	Yes	Open
☐	4	The adventure begins Framed poster	demo_5	demo_5	Linked	Yes	Open
☐	5	Today is a good day Framed poster	demo_7	demo_7	Own data 3	No	Open
☐	12	Mountain fox - Vector graphics	demo_18	demo_18	Linked	Yes	Open
☐	13	Brown bear - Vector graphics	demo_19	demo_19	Linked	Yes	Open
☐	14	Hummingbird - Vector graphics	demo_20	demo_20	Linked	Yes	Open
☐	16	Mountain fox notebook	demo_8	demo_8	Linked	Yes	Open
☐	17	Brown bear notebook	demo_9	demo_9	Linked	Yes	Open
☐	18	Hummingbird notebook	demo_10	demo_10	Linked	Yes	Open

Remove the selected products from the template
Link the selected products

The products of the manufacturer: linked to the template, with own data, without data

In the Summary tab the list **Manufacturers without a template** takes you to a new template in one click (**Create a template**). Only producers that offer a commercial guarantee of durability of more than two years need one: the others can stay as they are.

5. CSV import and export

For a large catalogue you can export and import the GARAN data as a CSV file, in the **CSV import and export** tab.

Export

The export holds the GARAN data of the current shop, one row per product or combination, with a semicolon as separator. Choose **Products with GARAN data**, or **All products, to fill in**, or download the template file with **Download the template**. The columns are:

```
id_product;id_product_attribute;reference;ean13;mpn;product_name;data_source;active;years;producer;model;producer_address
```

- **data_source:** `product` (own data of the product or combination, the default), `template` (links the product to the template of its manufacturer; on a multistore installation the manufacturer needs a template in every shop of the selected context) or `remove` (deletes the GARAN data; if the manufacturer has a template that applies to all the products, the product also leaves that template).
- **active:** 1 or 0. **years:** 3 to 99, or 2,5 to 9,5. **product_name** is ignored on import. The **mpn** column exists only from PrestaShop 1.7.7.

Import, in two steps

1. **Check the file.** Choose how to find the products (**Find products by:** `id_product`, `reference`, `ean13` or `mpn`; a reference, EAN-13 or MPN of a combination finds the combination, while with `id_product` you target a combination by filling

id_product_attribute) and upload the file: UTF-8, separated by semicolons or commas, with the column names in the first line, 4 MB and 20000 rows at most. The module checks every row and shows it with its result (**Valid** or **Error** with the explanation). It writes nothing.

2. **Import the valid rows.** The valid rows are written together: if a write fails, nothing is kept. Rows with errors are skipped: fix them in the file and import it again whenever you like.

A reference, EAN-13 or MPN of a combination finds the combination. With id_product, fill id_product_attribute to target a combination.

CSV file
 No file chosen
 UTF-8, semicolon or comma separated, first line with the column names, 4 MB and 20000 rows at most.

✓ Check result

Valid: 5 Errors: 3

Line	reference	Product	Action	Result
2	demo_1	#1	5 years, Studio Design, SD-TSHIRT-01	Valid
3	demo_3	#2	4,5 years, Studio Design, SD-SWEATER-02	Valid
4	demo_11	#6		Error The duration must be more than two years: whole years from 3 to 99, or half years from 2,5 to 9,5 (for example 2,5 or 4,5). No other decimals are allowed.
5	demo_12	#7	3 years, Studio Design, SD-MUG-12	Valid
6	demo_99			Error No product or combination of this shop has this identifier.
7	demo_13	#8		Error The duration must be more than two years: whole years from 3 to 99, or half years from 2,5 to 9,5 (for example 2,5 or 4,5). No other decimals are allowed.
8	demo_15	#9	Remove the GARAN data	Valid
9	demo_6	#3	Link to the manufacturer template	Valid

The rows with errors are skipped. Fix them in the file and import it again when you like.

The check of the file: every row with its result, before anything is written

6. Different labels per combination

A product with combinations can have a different guarantee for each combination, for example a more expensive version with a longer guarantee. In the GARAN panel of the product page you find the **Combinations** table, with one row per combination and a menu:

- **Same as the product:** the combination shows the label of the product (or of its template). This is the default.
- **Own data:** you fill in **Years**, **Producer** and **Model identifier** of the combination.
- **No label:** the combination shows no label, because it has no guarantee of durability.

On the product page the label follows the combination chosen by the customer: it changes when the customer changes size or colour. The cart, the payment step, the confirmation email and the order records use the combination that was ordered. In the CSV a combination is targeted with the **id_product_attribute** column.

7. Look and positions

The **Appearance and positions** tab sets how and where the GARAN label and the notice appear on the product page. Cart, payment step, footer and email are set in Settings.

The form of the label

In **Form** choose among three forms:

- **Card:** a box with the official strip of the label (the reduced version, called nested), the title, the duration, the producer and a **Show details** link. A click or a tap anywhere on the box, or a key on the keyboard, opens the full label, which can be enlarged. The link to the europa.eu page on guarantees of durability always stays visible.
- **Nested label:** the official strip alone; the full label opens on click or on mouse over.
- **Full label:** the whole label in the page.

On new installations the default form is the card. If you update from an earlier version, the look stays the one you had.

The look of the card

The card is text and a frame around the official files: the label itself is never changed. You can set:

- **Accent colour:** the colour of the title, the link and the frame. The official label keeps its own colours.
- **Text colour:** the colour of the text, or **Use the text colour of the theme**.
- **Corners:** **Square**, **Soft** or **Round**.
- **Size of the nested label:** **Small** (200 px), **Medium** (240 px) or **Large** (300 px). The smallest size keeps the duration and the GARAN text readable; on narrow screens the label never gets wider than the page.
- **Frame:** **Box** (a border with a coloured bar on the left), **Plain** (no frame) or **Band** (a strip with a light background and a coloured line on top).
- **Texts:** the title and the link text for each shop language, up to 120 characters. If you leave them empty the module uses its own texts, translated in English, Italian, French, Spanish, German, Polish and Dutch. In the other languages the title is the official wording of the label in your language (in English, “Producer guarantee in years”), the link texts are in the language of the label and the duration is written as a number only.

On the right, **Live preview, sample values** shows the result with sample values as you change the settings. Click **Save** at the bottom of the page to apply.

GARAN label on the product page

Online the law allows the full label or the official nested label, which opens the full label on the first click or tap. The card is text and a frame around the official nested label: the official files are never changed.

Form

- ☒ Card: official nested label with title, duration, producer and a link; a click anywhere on the card opens the full label
- ☐ Nested label: the official strip alone, the full label opens on click or mouse over
- ☐ Full label: the whole label in the page

Position

Additional Information (under the add to cart area) (displayProductAdditionalInfo: ▼)

? Your theme calls displayProductAdditionalInfo in:

`classic/templates/catalog/_partials/product-additional-info.tpl`,
`classic/templates/catalog/_partials/quickview.tpl`

This says that the theme calls the hook, not that the block is visible: open a product page to see it.

Live preview, sample values

COMMERCIAL GUARANTEE OF DURABILITY FROM THE PRODUCER

5th GARAN 

5 years [Show details ▼](#)

Brand
<europa.eu/youreurope/commercial-guarantee-durability>

Accent colour

Title, link and frame of the card. The official label keeps its own colours.

Text colour

☒ Use the text colour of the theme

Corners

☐ Square ☒ Soft ☐ Round

Size of the nested label

☐ Small (200 px) ☒ Medium (240 px) ☐ Large (300 px)

The smallest size keeps the duration and the GARAN text readable. On narrow screens the label never gets wider than the page.

Frame

☒ Box ☐ Plain ☐ Band

Texts

Language	Title	Link text
English (English) (en)	Commercial guarantee of	Show details
Italiano (Italian) (it)	Translated default text	Translated default text
Français (French) (fr)	Translated default text	Translated default text
Deutsch (German) (de)	Translated default text	Translated default text
Español (Spanish) (es)	Translated default text	Translated default text

Empty uses the default text; the module texts in English, Italian, French, Spanish, German, Polish and Dutch; in the other languages the official wording of the label ("Producer guarantee in years") as title and the link texts in the language of the label. The duration is written as "3 years" in these seven languages, as the number alone in the others.

Form, position and look of the label, with the live preview on the right

LEGAL GUARANTEE
Minimum two-year legal guarantee protection for goods sold in the European Union. >

COMMERCIAL GUARANTEE OF DURABILITY FROM THE PRODUCER

2,5th GARAN  **2.5 years**
Studio Design [Show details ▼](#)

<europa.eu/youreurope/commercial-guarantee-durability>

LEGAL GUARANTEE
Minimum two-year legal guarantee protection for goods sold in the European Union. >

COMMERCIAL GUARANTEE OF DURABILITY FROM THE PRODUCER

2,5th GARAN  **2.5 years**
Studio Design [Show details ▲](#)



[Enlarge the label](#)
<europa.eu/youreurope/commercial-guarantee-durability>

The card on the product page, closed (left) and open with the full label (right)

The position

The label and the notice each have their own position on the product page (**Position**, in the two panels). The positions depend on the PrestaShop version:

- **PrestaShop 1.7 and later:** under the product pictures (`displayAfterProductThumbs`), under the price (`displayProductPriceBlock`), next to the Add to cart button (`displayProductActions`), in the additional information under the Add to cart area (`displayProductAdditionalInfo`), in the reassurance block (`displayReassurance`), at the bottom of the product page (`displayFooterProduct`).
- **PrestaShop 1.6:** under the short description (`displayRightColumnProduct`), under the price, under the Add to cart button (`displayProductButtons`), at the bottom of the product page.
- **Hooks of your theme:** the hooks that your theme already calls (see below).
- **None:** the module prints nothing by itself and you only use the `displayCllLegalGuarantee` hook that you write in your template.

The theme check

Under each position the module reads the templates of the theme in use and tells you whether the chosen hook appears in them: *Your theme calls displayProductAdditionalInfo in* followed by the files, *or was not found in the templates of your theme* with the suggestion to use the hook of the module. The check says that the theme calls the hook, not that the block is visible: open a product page to see it. If the templates of the theme cannot be read, the check is skipped.

The hook of the module and the hooks of your theme

If your theme does not have the position you need, write the hook of the module in a template of your theme. The **Custom hook and hooks of your theme** panel lists ready snippets, each with a **Copy** button:

```
{hook h='displayCllLegalGuarantee' show='garan'}
{hook h='displayCllLegalGuarantee' show='notice'}
{hook h='displayCllLegalGuarantee' show='both'}
{hook h='displayCllLegalGuarantee' show='garan' style='card' id_product=$product.id_product}
```

- `show='garan'` prints the GARAN label of the product of the page, `show='notice'` the link that opens the legal guarantee notice, `show='both'` both, notice first.
- The last snippet shows the label of a given product with a form different from the setting (`full` , `nested` or `card`). On PrestaShop 1.6 the product variable is `$product->id` .
- Under the snippets the module tells you whether the hook already appears in the templates of your theme.

If your theme already calls a hook of its own on the product page, type it in the **Hooks of your theme** field (up to 5 names separated by commas, each must start with `display`), choose **Hooks of your theme** as the position and save: the module hooks itself to that hook, and unhooks a name you remove.

Legal guarantee notice on the product page

Position
Additional information (under the add to cart area) (displayProductAdditionalInfo)

ⓘ Your theme calls displayProductAdditionalInfo in: `classic/templates/catalog/_partials/product-additional-info.tpl`, `classic/templates/catalog/_partials/quickview.tpl`
This says that the theme calls the hook, not that the block is visible: open a product page to see it.

Shown when "Product page" is enabled in Settings, in the style chosen there (compact or extended).

</> Custom hook and hooks of your theme

Place the hook of the module anywhere in your templates. It prints what you ask for, whatever position is chosen above.

<code>{hook h='displayCllLegalGuarantee' show='garan'}</code>	GARAN label of the product of the page	Copy
<code>{hook h='displayCllLegalGuarantee' show='notice'}</code>	Legal guarantee notice (link that opens the notice)	Copy
<code>{hook h='displayCllLegalGuarantee' show='both'}</code>	Both, notice first	Copy
<code>{hook h='displayCllLegalGuarantee' show='garan' style='card' id_product=\$product.id_product}</code>	A given product, with a form different from the setting (full, nested or card)	Copy

Not in the templates of your theme yet. Theme checked: classic.

Hooks of your theme
displayMyThemeWarranty

Names of hooks that your theme already calls on the product page, separated by commas (at most 5). Each must start with "display". Choose "Hooks of your theme" as position above: the module hooks itself there when you save, and unhooks a name you remove.

Save

The position of the notice with the theme check, the snippets of the module hook and the field for the hooks of your theme

8. Customising the look

Colours, corners, size and frame of the card are already set in the Appearance and positions tab (section 7). If your theme needs more, add rules to the `custom.css` file of the theme, so that a module update does not erase them. In PrestaShop 1.7 and later the file is `themes/your-theme/assets/css/custom.css` ; on PrestaShop 1.6 use the stylesheet of your theme. All the classes start with the prefix `cll-lg-`.

The main classes

- `.cll-lg-card` : the box of the GARAN label on the product page. The choices made in Appearance are classes: `.cll-lg-card--frame-card`, `--frame-plain`, `--frame-band` (frame), `--corners-square`, `--corners-soft`, `--corners-round` (corners), `--size-small`, `--size-medium`, `--size-large` (size).
- The parts of the card: `.cll-lg-card__head` (the row you click), `.cll-lg-card__title`, `.cll-lg-card__strip` (the official strip), `.cll-lg-card__years`, `.cll-lg-card__producer`, `.cll-lg-card__more` (the "Show details" link), `.cll-lg-card__panel` (the open full label), `.cll-lg-card__close`, `.cll-lg-card__enlarge`, `.cll-lg-card__address` and `.cll-lg-card__eu` (the link to the europa.eu page).
- `.cll-lg-garan--card` : the container of the card, useful for the spacing around it.
- `.cll-lg-trigger` : the compact block of the notice, with `.cll-lg-trigger__title` and `.cll-lg-trigger__text`. `.cll-lg-link` is the notice as a link (footer and header), `.cll-lg-notice` is the extended notice on the dedicated page, `.cll-lg-dialog` is the window that opens it and `.cll-lg-garan-list` is the list of labels in the cart and in the payment step.

The CSS variables

- `--c1l-lg-accent` : the colour of the title, the link and the frame of the card.
- `--c1l-lg-accent-soft` : the light tint that the `Band` frame uses as background.
- `--c1l-lg-text` : the text colour of the card. It exists only if you cleared **Use the text colour of the theme**.

The module writes the variables directly on the card (with the values chosen in Appearance), so in your `custom.css` they need `!important` :

```
/* accent colour of the card */
.c1l-lg-card { --c1l-lg-accent: #0b6b3a !important; }

/* text colour of the card */
.c1l-lg-card { --c1l-lg-text: #222222 !important; }

/* more room around the card and a slightly larger title */
.c1l-lg-garan--card { margin: 24px 0; }
.c1l-lg-card__title { font-size: 13px; }

/* compact notice block with the corners of your theme */
.c1l-lg-trigger { border-radius: 8px; }
```

The official files stay untouched. The notice image (`.c1l-lg-notice__img`), the strip (`.c1l-lg-card__img`) and the full label (`.c1l-lg-card__label`) remain the ones published by the Commission: no colour filters, crops or replacements. Change the frame, the texts around it and the spacing, not the files. If your theme compresses and caches the CSS, your changes appear when the CSS cache is renewed.

9. Business customers

The notice and the GARAN label are information for consumers. In Settings, in the **Business customers** panel, you can choose not to show them to business customers by ticking **Do not show the notice and the GARAN labels to business customers**. The option is off by default. Visitors who are not logged in, and customers who order as guests, are always treated as consumers and see everything.

In **Recognised as business when** choose the criteria: one is enough.

- The customer belongs to one of the customer groups you tick.
- The customer account has a company name.
- The address has a VAT number (for an order: its invoice address).
- The customer is in the B2B group of the module B2B VAT (`c1l_b2b_vat`). The entry is available when that module is installed; this module works without it.

Business customers

The notice and the GARAN label are information for consumers. You can choose not to show them to business customers. Visitors who are not logged in, and customers who order as guests, always see them.

Business customers ☐ Do not show the notice and the GARAN labels to business customers
Off by default. The order confirmation email follows the same rule for the customer of the order.

Recognised as business when One of the chosen criteria is enough.

The customer belongs to one of these groups

☐ Visitor ☐ Guest ☐ Customer ☐ B2B (VAT exempt)

☐ The customer account has a company name

☐ The address has a VAT number (for an order: its invoice address)

☐ The customer is in the B2B group of the module "B2B VAT" (c1l_b2b_vat)

Cart, checkout and emails are decided on the server. On the pages that a page cache can store (product page, header, footer) the blocks are printed for everyone and hidden in the browser for a logged-in business customer, with a small cookie (c1l_lg_b2b): a cached page never loses them for a consumer.

The Business customers panel in Settings

How it works: in the cart, in the payment step and in the confirmation email the decision is taken by the server, on the customer of the order. On the pages that a cache can store (product page, header, footer) the blocks are printed for everyone and the browser hides them from a logged-in business customer, with a small cookie (`c1l_lg_b2b`): a cached page never loses the blocks for a consumer. In the order records (section 10) a business customer appears as *Business (blocks hidden)*.

Who counts as a business customer is your decision. The module applies the criteria you choose; check your choice with your legal advisor.

10. Order records

For every order the module records what it showed to the customer: the language, the version and the file of the notice, the positions in use, the GARAN data of each product and combination with where it came from (product, template or combination), and whether the confirmation email carried the notice and the attachments. Recording never stops an order.

In Settings, in the **Order records** panel, **Record every order** switches recording on and **Keep records for** sets how many days to keep them: 0 means without a limit, and older records are deleted once a day. The legal guarantee lasts at least two years from delivery and a producer guarantee can last longer: choose the period with your advisor.

Order records

Record every order ☒ Enabled

When an order is placed the module records what it showed to the customer: language, version and file of the notice, positions in use, GARAN data of each product and combination and where it came from, and whether the confirmation email carried the notice and the attachments. You find it on the order page and in the Order records tab. Recording never stops an order.

Keep records for days

0 keeps them without a limit. Older records are deleted once a day. The legal guarantee lasts at least two years from delivery and a producer guarantee can last longer: choose the period with your advisor.

The Order records panel in Settings

Where to find it:

- On the order page in the back office, in the **Legal guarantee: record of this order** panel.
- In the **Order records** tab: the list of all recorded orders, which you can filter by date (**From** and **To**), with the **Export CSV** button.

Legal guarantee: record of this order				
Recorded on 2026-10-12 09:54:12	Notice Shown · English Implementing Regulation (EU) 2025/1960, Annex I · views/pdf/en.pdf · sha256 620b88ee6f916ca6 Positions: Product page, Cart page, Footer, Above the order button, Email		Confirmation email Notice added to the email order_conf: legal-guarantee.pdf, garan- demo1.png · 2026-10-12 09:54:12	
Product	GARAN	Producer	Model identifier	Data from
Hummingbird printed t-shirt (Size: XL - Color: Black) #1 / 8	5 years	Hummingbird Labs 12 Park Lane, London	HB-TS-01-XL	Combination
All order records and CSV export				

On the order page: what the customer was shown

Order records (1)					
For every order, what the module showed to the customer when the order was placed and whether the confirmation email carried the notice. The details of an order are on its page in the back office.					
From	mm/dd/yyyy	To	mm/dd/yyyy	Export CSV	
Date	Order	Language	GARAN lines	Customer	Email
2026-10-12 09:54:12	#43 HBCNWFNFB	EN	1	Consumer	Notice added to the email order_conf: legal-guarantee.pdf, garan-demo1.png

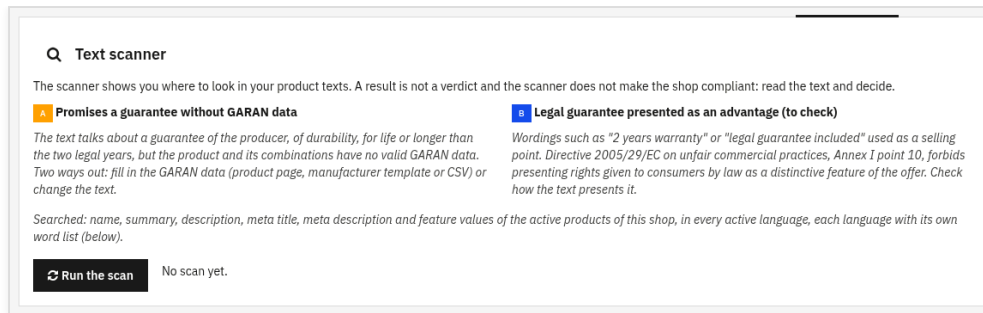
The Order records tab, with the CSV export

The email column shows the outcome: *Notice added to the email*, *Not added: business customer*, *Email option off* or *No email with the notice yet*. On PrestaShop 1.6, where modules cannot attach files to the confirmation email, the outcome of the second email with the attachments is shown too.

11. Text scanner

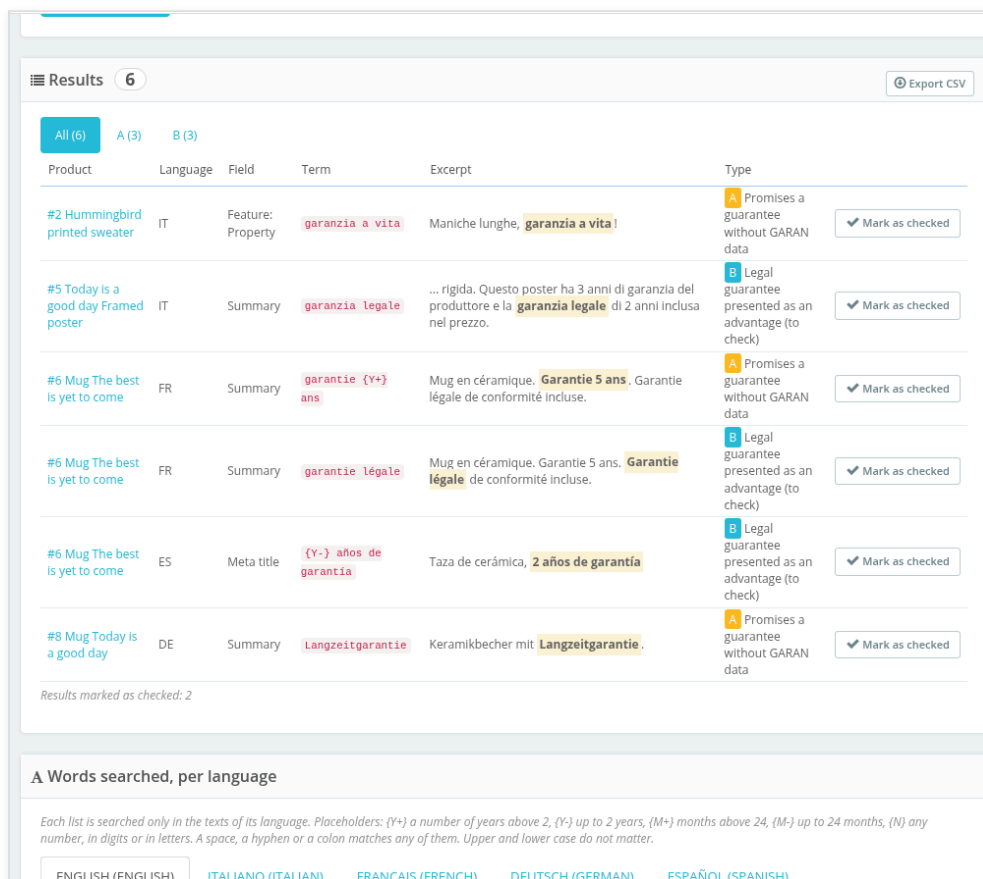
The scanner shows you where to look in your product texts. A result is not a verdict and the scanner does not make the shop compliant: read the text and decide. It searches the active products of the shop, in every active language, in name, summary, description, meta title, meta description and feature values, and points out two things:

- **A, Promises a guarantee without GARAN data:** the text talks about a guarantee of the producer, of durability, for life or longer than the two legal years, but the product and its combinations have no valid GARAN data. There are two ways out: fill in the GARAN data (product page, manufacturer template or CSV) or change the text.
- **B, Legal guarantee presented as an advantage (to check):** wordings such as “2 years warranty” or “legal guarantee included” used as a selling point. Directive 2005/29/EC on unfair commercial practices, Annex I, point 10, forbids presenting rights given to consumers by law as a distinctive feature of the offer. Check how the text presents them.



The Text scanner tab: the two kinds of results and the Run the scan button

Click **Run the scan**: the scan runs in blocks, with its progress, the results appear as soon as it ends and the page remembers the last scan. In the **Results** you can filter by type (**All**, **A**, **B**) and each row shows the product (with a link to its page), the language, the field, the word found and an excerpt with the word highlighted. **Mark as checked** removes the result from the next scans until the text of that field changes. **Export CSV** exports the results. On a multistore installation the scan runs on the shop of the selected context.



The results: product, language, field, word found, excerpt and type

The words per language

In **Words searched, per language** each shop language has its own lists, one per type, and each one searches only the texts of its own language. For English, Italian, French, Spanish and German they are already prepared: you can switch off a default word, add your own in **Your words, one per line** (up to 80 characters per entry and 100 entries per list) and go back to the starting lists with **Restore the defaults of this language**. For the other languages the module has only the wording of the official notice and label, which alone finds little: add the words of your language.

In the words you can use placeholders: **{Y+}** a number of years above 2, **{Y-}** up to 2 years, **{M+}** months above 24, **{M-}** up to 24 months, **{N}** any number, in digits or in letters. A space, a hyphen or a colon matches any of the three. Upper and lower case do not matter.

A Words searched, per language
Each list is searched only in the texts of its language. Placeholders: {Y+} a number of years above 2, {Y-} up to 2 years, {M+} months above 24, {M-} up to 24 months, {N} any number, in digits or in letters. A space, a hyphen or a colon matches any of them. Upper and lower case do not matter.

English (English) Italiano (Italian)

Promises a guarantee without GARAN data
Default words (untick to switch one off)

☒ garanzia del produttore
☒ garanzia produttore
☒ garanzia del fabbricante
☒ garanzia del costruttore
☒ garanzia della casa madre
☒ garanzia commerciale di durabilità
☒ garanzia di durabilità
☒ garanzia di durata
☒ garanzia a vita
☒ garantito a vita
☒ garantita a vita
☒ garanzia illimitata

Your words, one per line

Legal guarantee presented as an advantage (to check)
Default words (untick to switch one off)

☒ garanzia legale
☒ garanzia di legge
☒ garanzia di conformità
☒ {Y-} anni di garanzia
☒ {Y-} anno di garanzia
☒ {Y-} anni garanzia
☒ garanzia di {Y-} anni
☒ garanzia di {Y-} anno
☒ garanzia {Y-} anni
☒ garanzia {Y-} anno
☒ garantito {Y-} anni
☒ garantito per {Y-} anni

Your words, one per line

The word lists of a language: the default words can be switched off, yours are added below

12. What your customers see

Product page

The compact block shows the official heading of the notice. The GARAN label of the product appears in the position chosen in Appearance and positions (section 7), as a card, an official strip or the full label, with the link to the European Commission page on commercial guarantees of durability. The screenshots below show the strip under the pictures; the card is in section 7.

-20%



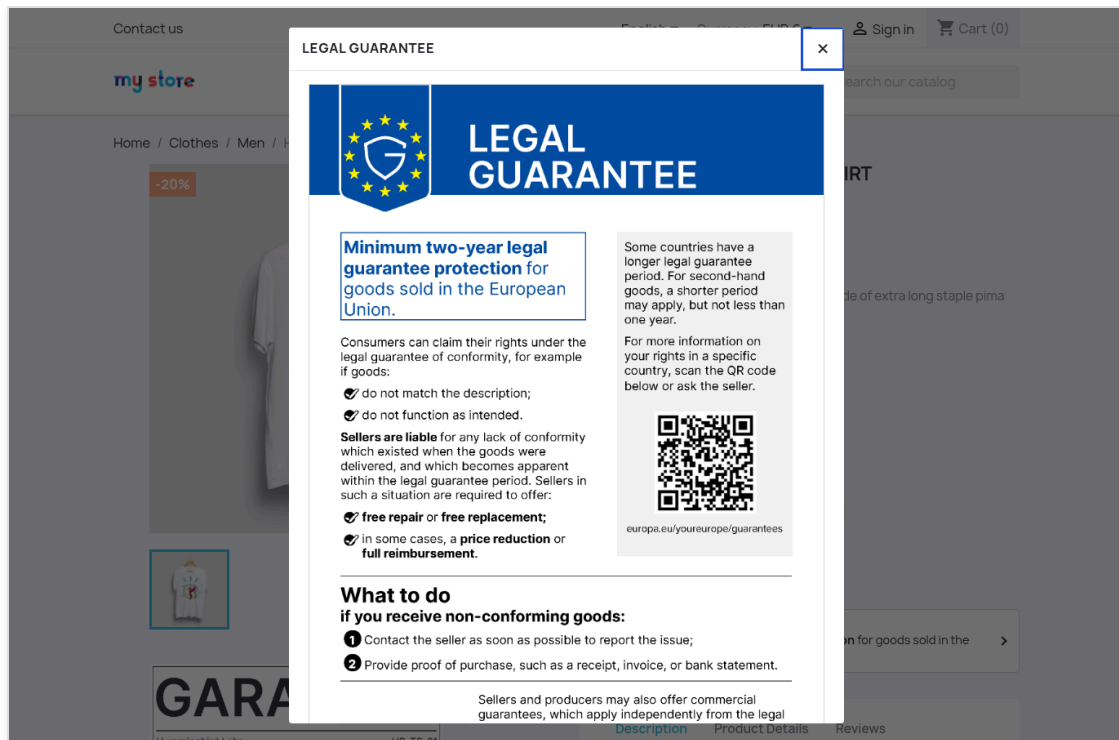


HUMMINGBIRD PRINTED T-SHIRT
€29.16
€23.33 **SAVE 20%**
Tax included
Regular fit, round neckline, short sleeves. Made of extra long staple pima cotton.
Size: S
Color: White
Quantity: 1
ADD TO CART
Share

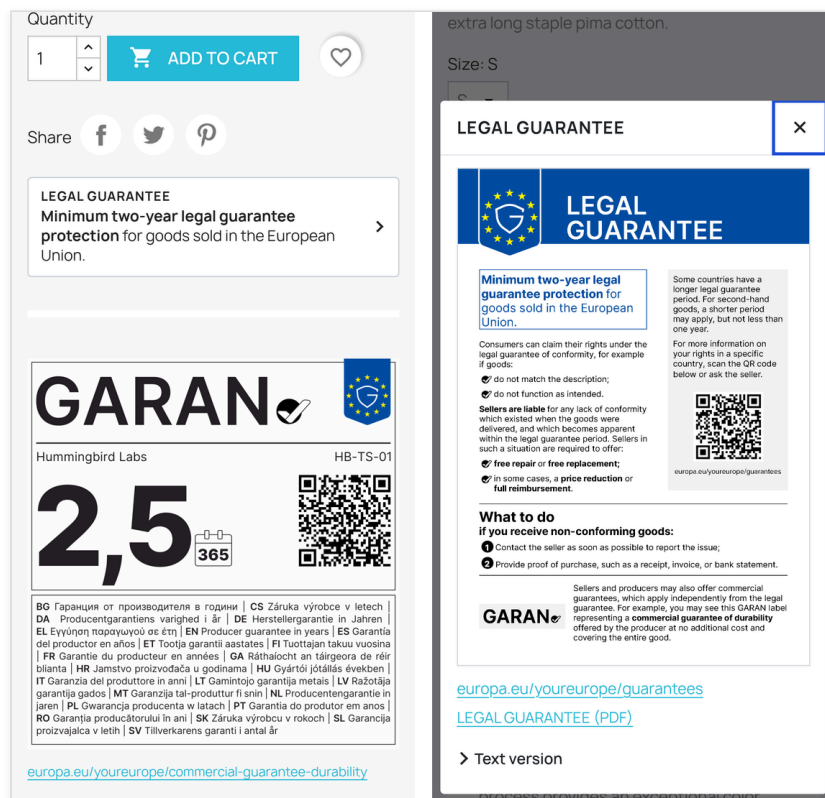
LEGAL GUARANTEE
Minimum two-year legal guarantee protection for goods sold in the European Union.

GARAN
Hummingbird Labs
2,5
365
EUROPEAN COMMISSION
europa.eu/your-europe/commercial-guarantee-durability

Product page on a desktop screen



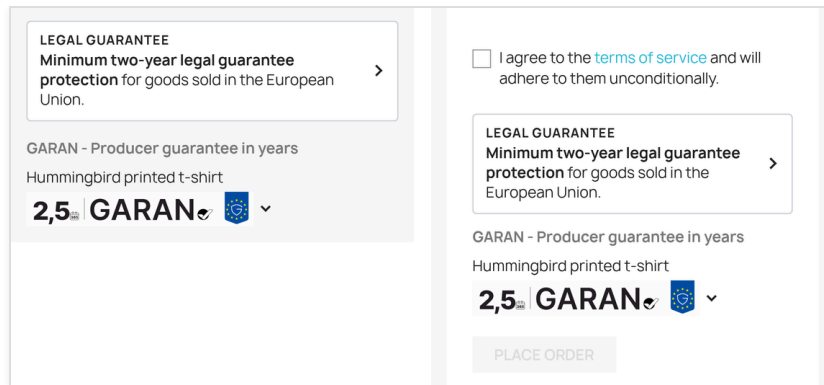
One click opens the full official notice, with the Your Europe link, the PDF and the text version



The same on a phone (390 px wide)

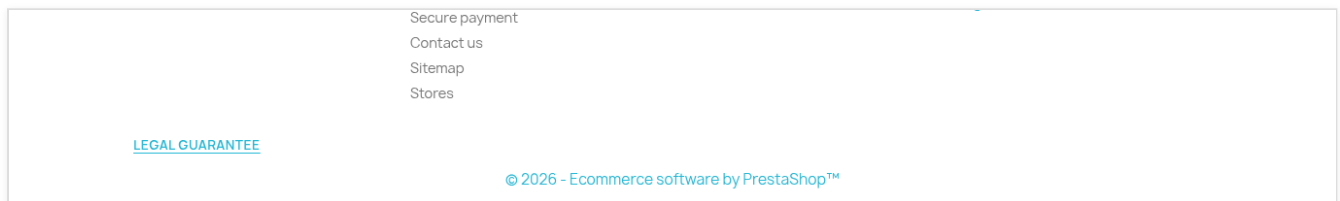
Cart and payment step

The notice and the GARAN labels of the products in the cart are shown again in the cart and in the payment step, before the order is placed: at the top of the step, or directly above the button that places the order when the option **Checkout: directly above the order button** is on. Each nested label opens the full label.

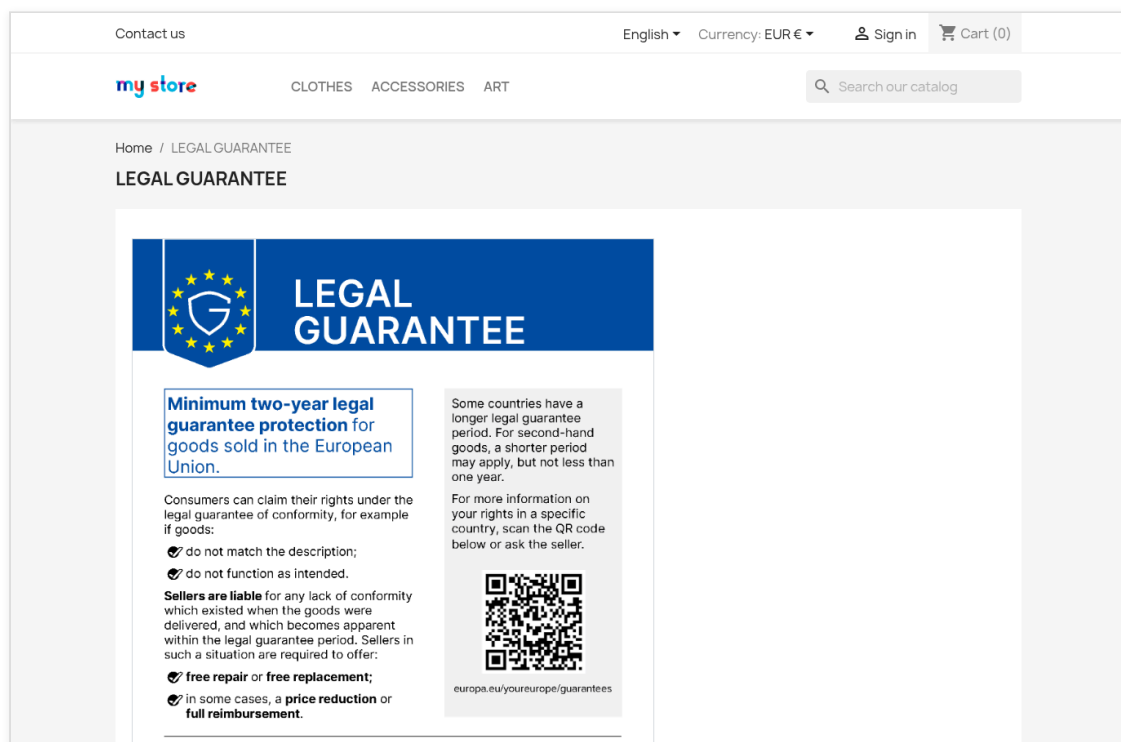


Cart (left) and payment step with the block directly above the order button (right), on a phone

Footer link and dedicated page



The link in the footer, on every page



The dedicated page with the full notice

Order confirmation email

At the end of the order confirmation email: the notice in the language of the order, the link to Your Europe, the GARAN labels of the ordered products, and the official PDF of the notice attached.

LEGAL GUARANTEE

Minimum two-year legal guarantee protection for goods sold in the European Union.



Minimum two-year legal guarantee protection for goods sold in the European Union.

Consumers can claim their rights under the legal guarantee of conformity, for example if goods:

- ✗ do not match the description;
- ✗ do not function as intended.

Sellers are liable for any lack of conformity which existed when the goods were delivered, and which becomes apparent within the legal guarantee period. Sellers in such a situation are required to offer:

- ✗ **free repair or free replacement;**
- ✗ in some cases, a **price reduction or full reimbursement.**

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.



europa.eu/youreurope/guarantees

What to do

if you receive non-conforming goods:

- 1 Contact the seller as soon as possible to report the issue;
- 2 Provide proof of purchase, such as a receipt, invoice, or bank statement.

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARAN label representing a **commercial guarantee of durability** offered by the producer at no additional cost and covering the entire good.

GARAN ✓

europa.eu/youreurope/guarantees

GARAN - Producer guarantee in years

Hummingbird printed t-shirt (Size: S - Color: White)



europa.eu/youreurope/commercial-guarantee-durability

The block added to the order confirmation email

13. Check that it works

- Open a product page and click the compact block: the full notice opens in the language of the page. Press **Esc** to close it.
- Fill in the GARAN panel of a product and check the label on its product page.
- Add the product to the cart and go to the payment step: the notice and the GARAN label are shown before the button that places the order (**Place order** in the classic theme), at the top of the step or directly above the button, depending on the option.
- Place a test order and check the confirmation email: notice at the end, PDF attached, GARAN label of the product.
- Switch the shop language and repeat: each language shows its own official version.
- In Appearance and positions watch the live preview while you change colours and frame, then open a product page: a click on the card opens the full label, the close

button closes it again.

- If the product has combinations, change size or colour on the product page: the label follows the combination.
- After a test order open the order page in the back office: the **Legal guarantee: record of this order** panel shows what the customer saw.
- In the Text scanner tab click **Run the scan** once to see where to look in your texts.

14. FAQ

Does the module make my shop compliant?

It shows the official notice and label published by the European Commission, unchanged, where you choose. Whether your positions and your product data meet your obligations is for you to assess, ideally with your legal advisor.

Can I edit the text of the notice?

No. The notice is an official document and is shown as published. You can only replace the heading of the compact link with your own words.

Can I enter half years in the GARAN label?

Yes, from 2,5 to 9,5 years, written with a comma as on the label: the Commission guidelines allow half years and no other decimals. Longer durations are whole years, up to 99, because a longer value with a comma does not fit in the number field of the label at the prescribed size.

I sell to customers in Germany.

German law (§ 312j (2) BGB) asks for the information of the GARAN label directly before the order is placed. Keep **Checkout: directly above the order button** on: it is switched on at installation when your shop has German as a language or delivers to Germany. As for every position, check your setup with your legal advisor.

My shop is in a language that is not an official EU language.

Choose the version to show in **Version for other languages**, or pick a version for each shop language in **Language versions**.

I also have a physical shop.

For a physical shop the notice must be printed at least in A4 format. The settings page links to the print files published by the Commission, in colour and in black and white, for all languages.

Do I need to edit my theme?

No. The module uses standard PrestaShop hooks: it works with the classic theme and Hummingbird, and with themes that keep those hooks. If your theme does not show one of the positions, the dedicated page, the footer link and the email keep working. Some themes hide the header bar on phones: keep the footer link on.

Does it slow down my shop?

No call to external services is made while your shop pages are displayed. The official files are part of the module, and each GARAN label image is drawn once and stored in

`img/cll_legalguarantee/`.

Does it work with multistore?

Yes. Settings and GARAN data can differ from one shop to another: save them in the context of the shop, of a group or of all shops.

My theme does not show the position I chose.

Open Appearance and positions: under the position the module tells you whether the theme calls that hook. If it does not find it, choose another position, write the hook of the module in the template of your theme (`{hook h='displayCllLegalGuarantee' show='both'}`) or type in the Hooks of your theme field a hook that your theme already calls. The dedicated page, the footer link and the email keep working in any case.

Can I change the colours and the look?

Yes. Colour, text, corners, size and frame of the card are set in Appearance and positions; for the rest add rules to the custom.css of your theme (section 8). The official files of the notice and of the label must not be altered.

Does the text scanner make my shop compliant?

No. It shows where to look: texts that promise a guarantee without GARAN data, and texts that present the legal guarantee as an advantage of the offer. Read the text and decide, ideally with your legal advisor.

Do I have to hide the notice from business customers?

That is your decision: the option is off by default. If you switch it on, the module does not show the notice and the labels to the customers recognised as business by the criteria you choose (group, company name, VAT number). Check your choice with your legal advisor.

Does it work with PrestaShop 1.6?

Yes, the module works from 1.6.1 to 9, with PHP 7.1 or later. On PrestaShop 1.6 the confirmation email does not accept attachments from modules: the PDF and the label images go in a second email right after the order, and the block of the payment step stays at the top of the step, because the order button is on the page of the payment module.